Products: VB370A



Firmware Version: 0.1.1004.44

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Revision History and System Requirement

Firmware Version	Region	Date	Model
0.1.1004.44	WW	October 10th, 2026	VB370A
0.1.1004.26	WW	May 20th, 2026	VB370A
0.1.1004.16	WW	December 15th, 2025	VB370A
0.1.1002.82	WW	July 4th, 2025	VB370A
0.1.1002.72	WW	March 21st, 2025	VB370A

Important Notice

1. If you need to update to version 0.1.1004.16, please first update to version 0.1.1002.82, and then proceed with the update to 0.1.1004.16
2. The recommended working distance for optimal AI functionality is within 1.5 ~ 5 meters, depending on your setting of camera height and background environment.
3. During system upgrades, please DON'T turn off the power for any reason.
4. If the FW upgrade is not successful, please re-plug power adapter and USB cable to do FW upgrade again.

New Features

Firmware Version	New Features
0.1.1004.44	● Support AVer Mago mode. ● Added support for 4M and 4K camera resolutions in AVer Call mode. ● Enabled 1080p high-definition content sharing in AVer Call mode. ● Supported audio transmission during content sharing. ● Supported HDMI audio output in AVer Call mode. ● Added support for external USB cameras (UVC) during SIP/H.323 calls.
0.1.1004.26	● Added support for H.323 protocol connections specifically optimized for Hi-Video servers. ● Added support for more video and audio protocols under AVer Call mode (*H.264, G.711, G.722, G.729*). ● Users can now choose to enable or disable their audio and video before joining a meeting in AVer Call mode. ● Added more supported for the remote controller.
0.1.1004.16	● Supports SIP and H.323 protocols within AVer Call mode, enabling point-to-point client communication and seamless integration with legacy video conferencing infrastructure and on-premise systems. ● Optimizes the camera tracking algorithm to deliver smoother tracking performance. ● Enables AVer Cloud Management support, allowing IT administrators to remotely monitor device status, manage settings, and perform updates. ● Introduces a scheduled reboot function, permitting users to set specific times for automatic system restarts to maintain optimal performance and stability. ● Extends AI mode support to external cameras within Zoom Room environments, allowing external cameras to utilize intelligent tracking and framing features. ● Assigns the F1 key on the remote control as a dedicated hotkey for Audio Fence AI. ● Support VISCA(IP) protocol camera control in AVer BYOD mode.
0.1.1002.82	● Support AVer BYOD mode. ● Support direct control of VB370A via Room Management ***(requires Room Management v2.3.1014.0 or later)***. ● Support 1+5 meeting tiles for multi-stream in Zoom Rooms. ● Support external camera PTZ and preset control in Zoom Rooms. ● Support more VB370A settings via CP10G2 Room Management.
0.1.1002.72	● Support Multi-stream feature in Zoom Rooms *(to be available with upcoming Zoom Rooms 6.4.0 update via ZDM, depending on Zoom's release schedule)* ● Support Multi-Camera feature in Zoom Rooms. ● Support BYOD feature in Zoom Rooms. ● Removed boot-up notification sound. ● Changed boot-up animation to AVer logo.

Problems Fixed

Firmware Version	Problem Fixed
0.1.1004.44	● Enhanced overall system security and data protection mechanisms.
0.1.1004.26	● Improved the resolution and overall quality of content sharing ● Improved UI for clearer SIP/H.323 status.
0.1.1004.16	● Prevents Audio AI features (including Audio Tracking, Presentation Mode, and Audio Frame+) from triggering when the system is muted. ● Resolves an issue where Audio Tracking could become unresponsive or fail to function correctly during prolonged operation. ● Includes various UX and UI enhancements.
0.1.1002.82	● Fixed some UI and UX issues. ● Enhanced system performance.
0.1.1002.72	● Fixed some UI, UX and network issues.

Known Issues

Firmware Version	Description
0.1.1004.16	● SIP/H.323 Compatibility: The following systems and clients have been officially tested and verified for SIP/H.323 functionality (calling, content sharing, and registration): AVer SVC/EVC series: SVC100, SVC500, EVC170, EVC350, EVC950 ; SIP Clients: EZMeetup (mobile/desktop) ● The remote control cannot be used to operate the AVer Call (SIP/H.323) user interface.
0.1.1002.82	● When updating from 0.1.1002.72, manually switch the service provider once via launcher, or perform a factory default, to ensure the web interface works properly.
0.1.1002.72	N/A